



mtransport

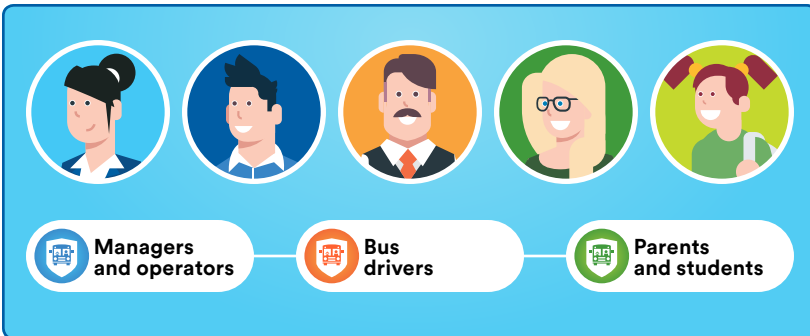
The mobile school transport solution that makes life easier for families.



Parents Info Sheet

Every day, your child boards a school vehicle equipped with the mTransport solution that gives you information about the vehicle and your child during the route.

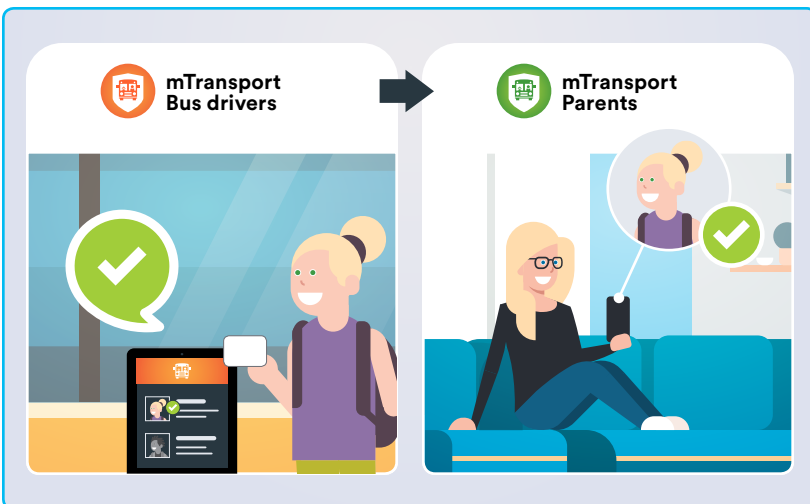
What is mTransport?



mTransport is a mobile solution for tracking students and vehicles in school transport.

mTransport increases the quality, reliability and simplicity of communications between all involved in school transport, with the aim of increasing the safety of your children.

How does mTransport work?



On the tablet installed in the vehicle, the bus driver can see the list of stops and students expected at each stop.

Each time a **student** gets on or off the bus, he or she must register by presenting the **QR code on the card to the mTransport mobile device, or by approaching the card to the contactless reader.** Students who do not have their card must board last to enable the driver to register them manually.

Parents receive real-time route information as transmitted by the driver.

What information is communicated to parents?



If the driver uses the app, you will receive the following notifications:

Approaching vehicle: the vehicle has left the stop preceding yours.

Pick-up: your child got on or didn't get on the vehicle at the morning stop and at school in the afternoon.

Drop-off: your child got off the vehicle at school in the morning and at his or her stop in the afternoon (or was kept on board if necessary).

Delay: delay notifications are sent either manually by an operator or automatically triggered by the system.

If the driver does not use the app during a route or ceases to use the app along the way, you will receive a notification to inform you.

You will also receive a notification when you or another authorized parent or guardian reports an upcoming absence using the function available in the app.

How is data security ensured?



mPhase, designer of the mTransport solution, attaches great importance to the security of the data entrusted to them, and to all aspects of their use.

The stages of data transmission, storage and processing are subject to stringent encryption, security, access control and confidentiality requirements.

All transport data are the property of the school organization and remain at all times in Canada. These same data are provided to carriers to operate the bus service. These are used for transportation purposes only.



Download the mTransport app

